**MD GAZI SALAH UDDIN**

Email: info.gazisu@gmail.com

Cell phone: +8801717230900

Linkedin: <https://www.linkedin.com/in/gazi-salah-uddin-5175775b/>

|  |
| --- |
| **Career Summary** |

Results-oriented software tester with more than 11 years of experience in ensuring the quality and reliability of software products. Proficient in various testing methodologies, including manual and automated testing. Demonstrated expertise in test planning, test case development, execution, and defect tracking. Skilled in identifying and documenting software defects, collaborating with cross-functional teams, and delivering high-quality software solutions. Committed to continuous learning and staying updated with the latest industry trends and technologies. Seeking opportunities to contribute to the success of a dynamic software development team.

|  |
| --- |
| **Skills** |

|  |  |
| --- | --- |
| Testing Methodologies | Manual Testing, Automated Testing |
| Test Management | Test Planning, Test Strategy, Test Estimation |
| Defect Tracking | Jira |
| Test Documentation | Test Plans, Test Cases, Test Reports |
| Agile Methodology | Kanban |
| API Testing | Postman |
| Performance Testing | JMeter |
| Test Automation | Selenium, Appium |
| Collaboration | Cross-Functional Communication, Stakeholder Engagement |

|  |
| --- |
| **Work Experience** |

Company: Computer Ease Limited

Position: Senior Support Manager (Jan 2023 - Present)

Support Manager (Jan 2017 – Dec 2022)

Assistant Support Manager (Mar 15 – Dec 16)

Assistant Support Engineer (Oct 2011 – Feb 2015)

* Conducted software testing and quality assurance activities to ensure high-quality software deliverables.
* Collaborated with development teams to capture client requirements and define software specifications.
* Demonstrated software features and functionality to clients through application demonstrations.
* Provided training sessions to clients and internal teams on software usage and best practices.
* Managed software implementation projects, ensuring successful installations and configurations.
* Resolved client issues through effective troubleshooting and providing timely solutions.
* Implemented rigorous testing methodologies to identify software defects and improve software quality.
* Collaborated with cross-functional teams to enhance software quality and improve user experience.

|  |
| --- |
| **Education and Certifications** |

|  |  |  |  |
| --- | --- | --- | --- |
| **Education** | | | |
| Degree/Certification | Institution | Year | Grade/Result |
| MBS in Accounting | National University (Dhaka College) | 2011 | 2nd Div |
| BBS in Accounting | National University | 2010 | 2nd Div |
| HSC in Business Studies | Rangpur Police Line School and College | 2005 | 3.80 |
| SSC in Business Studies | Polashbari S. M. Pilot High School, Gaibandha | 2003 | 3.25 |
| **Certifications** | | | |
| Course on Software Testing & QA | BASIS Institute of Technology & Management (BITM) | 2023 | Pass |
| PGD in Project Management | Academy of Business Professionals (ABP) | 2020 | Pass |
| PGD in Financial Management | Bangladesh Institute of Management | 2015 | Pass |
| Online Course Udemy: Software Testing Masterclass (2021) - From Novice to Expert | | | |

|  |
| --- |
| **Additional Skills** |

* Programming Languages: Java (Basic proficiency)
* Working platform: C#, ASP.NET, Angular
* Database Management: MS SQL Server (Mid-level expertise)
* Source Code Management: Git, GitHub, SVN